

Wie richte ich ein EU-Login-Konto ein?



1. Open the link <https://webgate.ec.europa.eu/cas> in your Internet browser.
2. Check whether you already have an EU Login account associated with your email address by typing the address and clicking “Next”. In that case, and you don’t remember your password, click on "Lost your password?".
3. If you don’t have an external EU Login account yet, click on "**Create an account**".



IMPORTANT: You must not use any third-party sign-in option like the eID , Facebook or Google because you will eventually lose access to the account containing your application/s.

4. Complete the first four fields, insert characters shown on the picture in the field **Enter the code**, tick the box “privacy statement” and then click "**Create an account**".

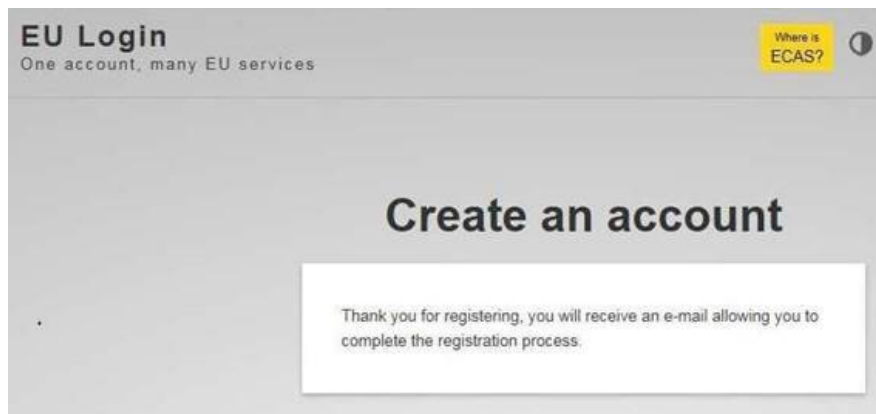
IMPORTANT: The personal data in your EU Login account (your last name, your first name and your date of birth) must be the identical to the personal data in your identification document bearing your photo (ID card or passport). If you have more than one family name or first name on your identity document, you must list them all.

The screenshot shows a 'Create an account' form with the following fields and annotations:

- First name:** A text input field with a red arrow pointing to it.
- Last name:** A text input field with a red arrow pointing to it.
- E-mail:** A text input field with a red arrow pointing to it.
- Confirm e-mail:** A text input field with a red arrow pointing to it.
- E-mail language:** A dropdown menu currently showing 'English (en)' with a red arrow pointing to the downward arrow icon. A text box next to it says: 'click on the arrow to change the language of the e-mails that will be sent to you'.
- Enter the code:** A text input field with a red arrow pointing to it. Below it is a captcha image showing the word 'SMITH' in a distorted font. A text box next to it says: 'insert characters shown on the picture below'. Above the captcha image are two icons: a circular arrow (refresh) and a play button (audio).
- Privacy statement:** A checkbox that is checked, with the text: 'By checking this box, you acknowledge that you have read and understood the [privacy statement](#)'.
- Create an account:** A blue button with a red arrow pointing to it.

The letters in the captcha image may be written in either upper or lower case in the box above the drawing. In case of difficulty reading the distorted characters, it is possible to request a new sequence by clicking  or to listen to the audio version by clicking . Note: the captcha might not be required depending on the level of security of your internet browser/PC set-up.

5. After registration of the request, the following message is displayed:



After a few minutes, a message from the Authentication service of the European Commission is sent to your email address. If the message doesn't arrive, please check your **spam** or **junk-folder**.

6. Open the email and click on the link to create the your password.



You only have 24 hours to complete this operation. If this time is passed, the link will be expired and you have to select the "Lost your password" option (see point 2) to receive a new password reset link.

7. Complete the field "New password" with the password you wish to use and following the instructions. Type your password again in "Confirm new password" and click on **Submit**.

New password

Please choose your new password.

(External)

New password

Confirm new password

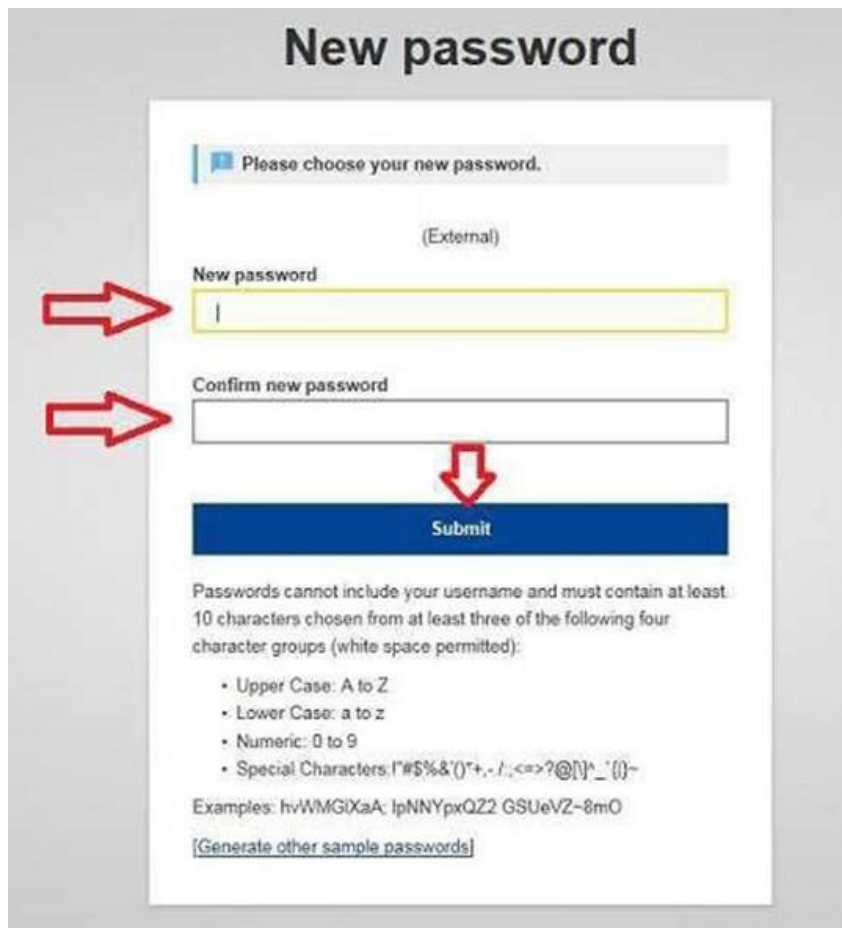
Submit

Passwords cannot include your username and must contain at least 10 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !"#%&'()*+,-./:;<=>?@[\\]^_`{|}~

Examples: hvWMGiXaA; lpNNYpxQZ2 GSUeVZ~8mO

[\[Generate other sample passwords\]](#)



8. The system informs you that the password is accepted.

New password

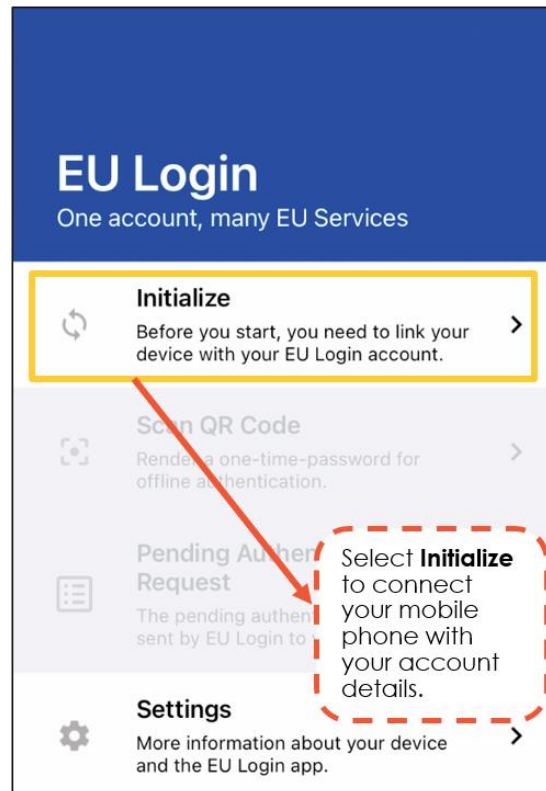
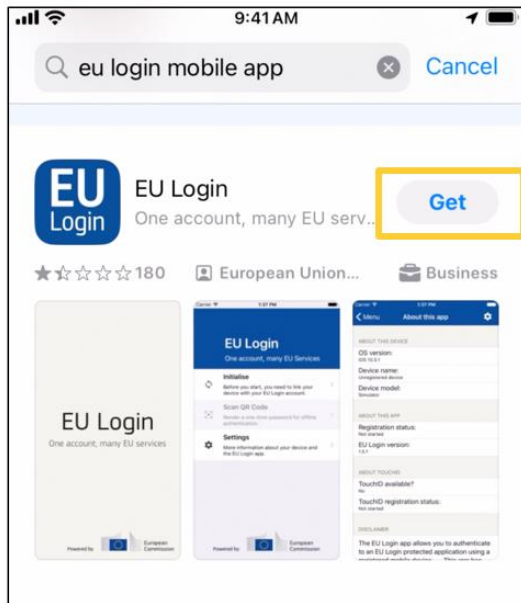
Your EU Login password was successfully changed.

Proceed



Click on "Proceed" to log into your EU Login Account.

9. Download the EU Login Mobile App to your mobile phone. You will need this later to comply with a multi-factor authentication.



Once the EU Login mobile app is installed, please visit this link:

<https://webgate.ec.europa.eu/cas/userdata/myAccount.cgi> to enrol your device with your EU Login account.

1

Welcome

Welcome to the EU Login App!

To enable authentication to an EU Login protected application using this mobile device, you first have to link it to your EU Login account by registering your device. Proceed as follows:

1. Visit your EU Login account using the following link on your laptop or desktop computer: <https://ecas.ec.europa.eu/cas/mobile>
2. Add your mobile device and press **Next** to scan the generated QR code.

Next

2



Manage my mobile devices

3

Manage my mobile devices



Add a mobile device

My Account

4

Add a mobile device

Please give a name to identify your mobile device and a PIN code to use for it.

Your device name

Your 4 digit PIN code

You will be required to enter this PIN code on your mobile device to use the EU Login mobile app.

Confirm your PIN code

Submit Cancel

5

Add a mobile device

Scan this QR code using your EU Login mobile app.



Cancel

Scan the QR Code with your mobile phone

6

Authenticate

Enter PIN code

You are connected to the EU Login account of **n00hkown**. To complete the registration of your mobile device, enter your four digit PIN and press Next.

Next

7

Success

Device registration successful

Your mobile device has been successfully linked to your EU Login account. You can now authenticate to an EU Login protected application by using this mobile device.

Next

Additional information and Frequently Asked Questions on the EU Login are available at [EU Login Help](#)